

What you need to use your Marvel hearing aids with your phone



Prepare your phone:

- Get on a good WIFI network
- Update your phone to the latest operating system update
- Have your app store password ready if asked for it
- Download the free “MyPhonak” app from the app store



Pair the Phone for calls/audio, then the app:

- Open Bluetooth in settings, turn Marvels off and on again, touch the Marvel that shows up.
- Turn the Marvels off and on again, touch the “MyPhonak” app, go through the prompts to pair it.
- It will then try to connect to your devices.

Troubleshooting:

If either calls/audio or the app does not work, reverse these steps:

- Go to app, top right corner menu, select My Hearing Aids and delete them.
- Go to Bluetooth settings, forget/remove/unpair the 2 devices with LE_ in front of their name.
- In Bluetooth settings, do the same for the Marvel without LE_ in front of the name.

Repeat Pairing step above.

If either the app or the Bluetooth calls/audio don't work after troubleshooting/re-pairing, then troubleshoot again to clear the phone. Then delete the app, and download it again, and go back to pairing. If that doesn't work, make sure your phone's operating system is up to date. If it is, and none of this works, there may be an issue with the phone or hearing aids, so please come see us.